

Coventry
Safeguarding
Adults Board and
Keeping People
Safe- 2021-2022



Coventry Safeguarding Adults Board

The Coventry Safeguarding Adults Board (CSAB) is a partnership of organisations that work to both prevent and end abuse of adults with care and support needs in Coventry.



NHS
West Midlands
Ambulance Service
University NHS Foundation Trust

NHS
Coventry and
Warwickshire Partnership
NHS Trust



National
Probation
Service



NHS
Coventry and Rugby
Clinical Commissioning Group



WEST MIDLANDS FIRE SERVICE



The Care Act (2014) requires that each local authority must establish a Safeguarding Adults Board for its area. The objective of a Safeguarding Adults Board is to help protect adults in its area in cases where the adult:

- has care and support needs.
- is experiencing, or is at risk of, abuse or neglect and
- as a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it

The Safeguarding Adults Board achieves this by co-ordinating



Core duties

- Conduct any safeguarding adults reviews in accordance with Section 44 of the Care Act 2014.
- Publish an annual report detailing what the SAI has done during the year to achieve its main objective and implement its strategic plan, and what each member has done to implement the strategy as well as detailing the findings of any safeguarding adult review and subsequent actions.
- Publish a strategic plan for each financial year that sets out how it will meet its main objective and what members will do to achieve this.



Making Safeguarding Personal (MSP)

- Empowerment
- Accountability
- Prevention
- Protection
- Proportionality
- Partnership



Safeguarding in Coventry

- There was upward trajectory of both the number of adults referred in as a concern and the conversion rate from concern to enquiry in 2021/22 after a significant decline during the Covid-19 pandemic in 2020/21
- End of year data shows that 93% of safeguarding enquiries had the risk reduced or removed in 2021/22 and evidences that most people are being kept safe as a result of their engagement with services.
- Financial, Neglect & acts of omission and Physical Abuse remained the top abuse types for concluded safeguarding enquiries in Coventry in 2021/21. However, the increase in enquiries relating to Self-Neglect is a trend that continued throughout the year.
- End of year data in comparison to the previous year demonstrated percentage increases in Neglect and acts of omission and Self-Neglect with a slight decreases in financial, physical, psychological, and sexual. There were no significant changes for any other abuse types.
- There was no change in the number of concluded safeguarding enquiries relating to domestic abuse in contrast to local and national reports of domestic abuse increasing in other areas of the system. Work is being carried out as part of the Domestic Abuse Strategy to raise awareness and help practitioners be better equipped to support adults experiencing domestic abuse

People's experience

- Safeguarding awareness week.
- Family and service users involved in SAR's
- Voices of service users in audits
- MSP for service users
- CCC launched 'real time experience surveys'
- UHCW- mandated field within referrals for staff to capture patients and families views



Feedback from partners

- Position statements
- Working across Boards
- Safeguarding in Care homes-
Nice Guidance Baseline
Assessment
- Provider forum
- No of single agency MSP
resources
- Specialist safeguarding teams



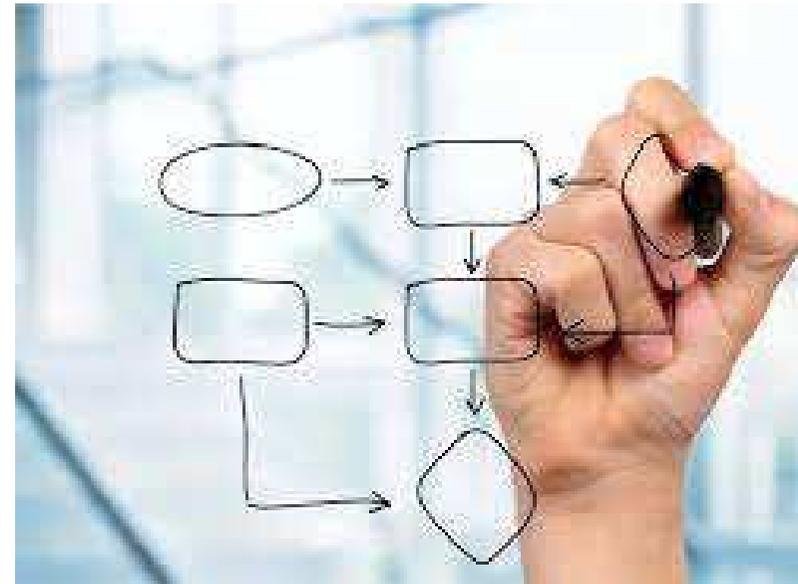
Feedback from staff and leaders

- Training evaluation
- MSP audit
- Care Act compliance



Processes

- Training
- Learning events
- QA activity
- Newsletter
- Awareness week



Outcomes and performance

- No SAR's – 2 ongoing in 2022-2023
- Excellent Safeguarding training compliance across all agencies
- 76% of individuals wishes fully or partially achieved.
- Monitoring of Care homes with RI or Inadequate



The Quality Assurance framework

- The Coventry Safeguarding Adults Board (CSAB) aims to ensure that adults who have care and support needs and who are unable to protect themselves are safeguarded.
- The Quality Assurance and Continuous Improvement Framework helps the Board to do this by using a wide range of key quality and performance indicators, aligned to the CSAB priorities, that are scrutinised and challenged through a robust, systematic process.
- This will provide assurance to the Board and the CSAB Executive Group that partner agencies have effective systems, processes and practice in place to improve outcomes and experience in the context of safeguarding adults at risk, and that the quality of work undertaken in Coventry is to a sufficient standard.
- The framework is published to allow transparency around how we assess our effectiveness.



Any questions?

